

# Missouri

Based on HCAHPS for VBP FY2013

Provider Number	Hospital Name	Address 1
260001	ST JOHN'S REGIONAL MEDICAL CENTER	2727 MCCLELLAND BLVD
260004	COOPER COUNTY MEMORIAL HOSPITAL	17651 B HWY
260005	SSM ST JOSEPH HEALTH CENTER	300 1ST CAPITOL DR
260006	HEARTLAND REGIONAL MEDICAL CENTER	5325 FARAON STREET
260009	BOTHWELL REGIONAL HEALTH CENTER	601 E 14TH ST
260011	ST MARYS HEALTH CENTER	100 ST MARYS MEDICAL PLAZA
260015	TWIN RIVERS REGIONAL MEDICAL CENTER	1301 FIRST ST
260017	PHELPS COUNTY REGIONAL MEDICAL CENTER	1000 W 10TH ST
260020	ST JOHNS MERCY MEDICAL CENTER	615 NEW BALLAS ROAD
260021	FOREST PARK HOSPITAL	6150 OAKLAND AVE
260022	NORTHEAST REGIONAL MEDICAL CENTER	315 S OSTEOPATHY
260023	JEFFERSON REGIONAL MEDICAL CENTER	HWY 61 SOUTH
260024	TEXAS COUNTY MEMORIAL	1333 SAM HOUSTON









# Missouri

Based on HCAHPS for VBP FY2013

Address 2	Address 3	City	State
		JOPLIN	MO
		BOONVILLE	MO
		SAINT CHARLES	MO
		SAINT JOSEPH	MO
		SEDALIA	MO
		JEFFERSON CITY	MO
		KENNETT	MO
		ROLLA	MO
		SAINT LOUIS	MO
		SAINT LOUIS	MO
		KIRKSVILLE	MO
		CRYSTAL CITY	MO
		HOUSTON	MO

# Missouri

Based on HCAHPS for VBP FY2013

ZIP Code	Percent of patients who reported that their nurses "Always" communicated well.	
64804		77%
65233		72%
63301		76%
64506		80%
65302		81%
65101		84%
63857		69%
65401		80%
63141		78%
63139		79%
63501		75%
63019		74%
65483		72%

# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that their doctors "Always" communicated well.



# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that they "Always" received help as soon as they wanted.



# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that their pain was "Always" well controlled.



# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that their room and bathroom were "Always" clean.

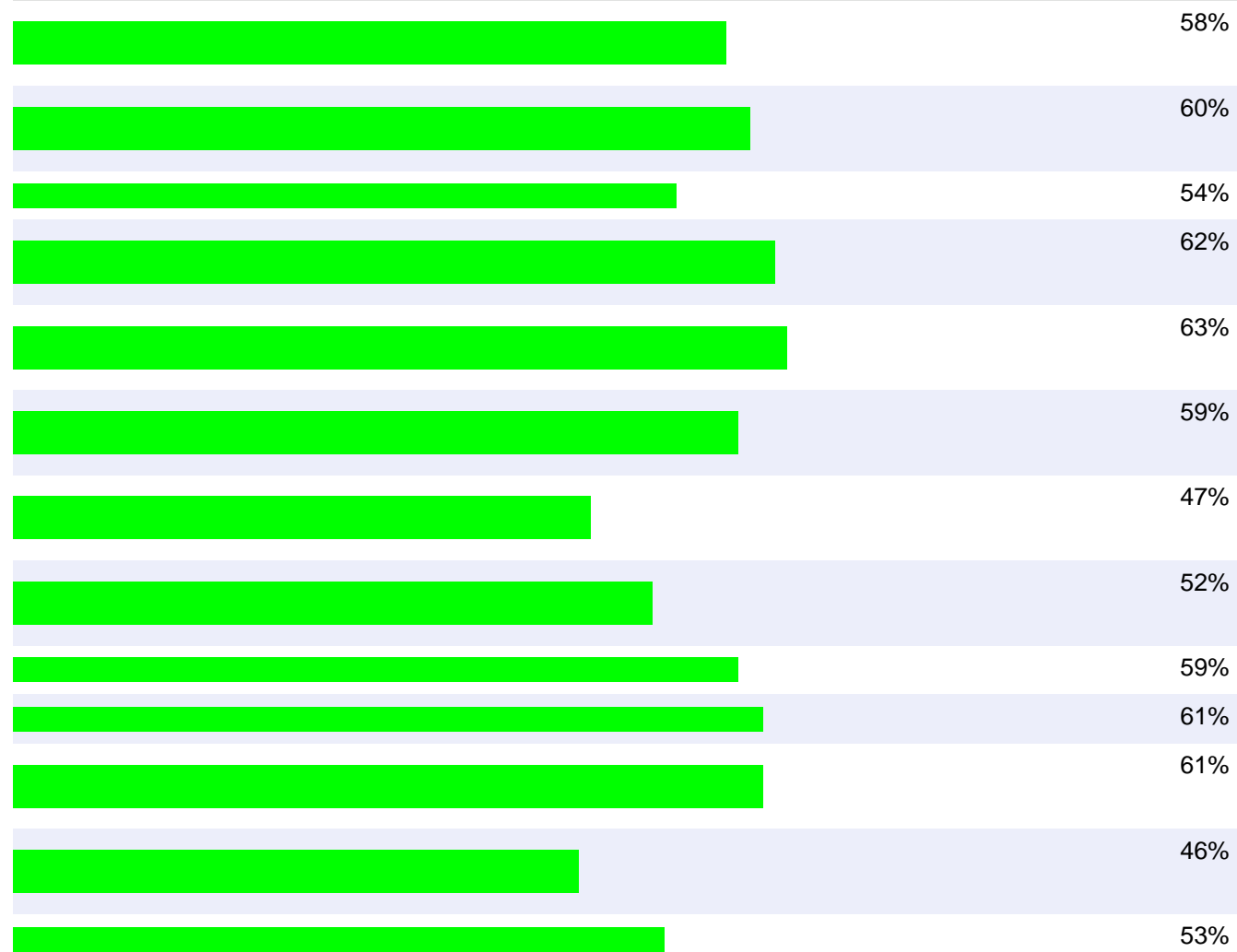




# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that the area around their room was "Always" quiet at night.



# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



# Missouri

Based on HCAHPS for VBP FY2013

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



# Missouri

Based on HCAHPS for VBP FY2013

## Number of Completed Surveys

300 or more

Fewer than 100

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

# Missouri

Based on HCAHPS for VBP FY2013

	HOSPITAL	BOULEVARD
260025	HANNIBAL REGIONAL HOSPITAL	6000 HOSPITAL DR
260027	RESEARCH MEDICAL CENTER	2316 E MEYER BLVD
260032	BARNES JEWISH HOSPITAL	ONE BARNES-JEWISH HOSPITAL PLAZA
260034	BATES COUNTY MEMORIAL HOSPITAL	615 W NURSERY ST
260040	COX MEDICAL CENTER	3801 SOUTH NATIONAL AVENUE
260047	CAPITAL REGION MEDICAL CENTER	1125 MADISON ST
260048	TRUMAN MEDICAL CENTER HOSPITAL HILL	2301 HOLMES STREET
260050	ST FRANCIS HOSPITAL	2016 SOUTH MAIN ST
260052	ST JOHNS MERCY HOSPITAL	901 EAST 5TH STREET
260057	CAMERON REGIONAL MEDICAL CENTER	1600 E EVERGREEN
260059	ST JOHNS HOSPITAL-LEBANON	100 HOSPITAL DRIVE
260061	NEVADA REGIONAL MEDICAL CENTER	800 S ASH ST
260062	ST LUKES NORTHLAND HOSPITAL	5830 N W BARRY ROAD
260064	AUDRAIN MEDICAL CENTER	620 E MONROE
260065	ST JOHN'S REGIONAL HEALTH CENTER	1235 E CHEROKEE

# Missouri

Based on HCAHPS for VBP FY2013

	HANNIBAL	MO
	KANSAS CITY	MO
	SAINT LOUIS	MO
	BUTLER	MO
	SPRINGFIELD	MO
	JEFFERSON CITY	MO
	KANSAS CITY	MO
	MARYVILLE	MO
	WASHINGTON	MO
	CAMERON	MO
	LEBANON	MO
	NEVADA	MO
	KANSAS CITY	MO
	MEXICO	MO
	SPRINGFIELD	MO

# Missouri

Based on HCAHPS for VBP FY2013



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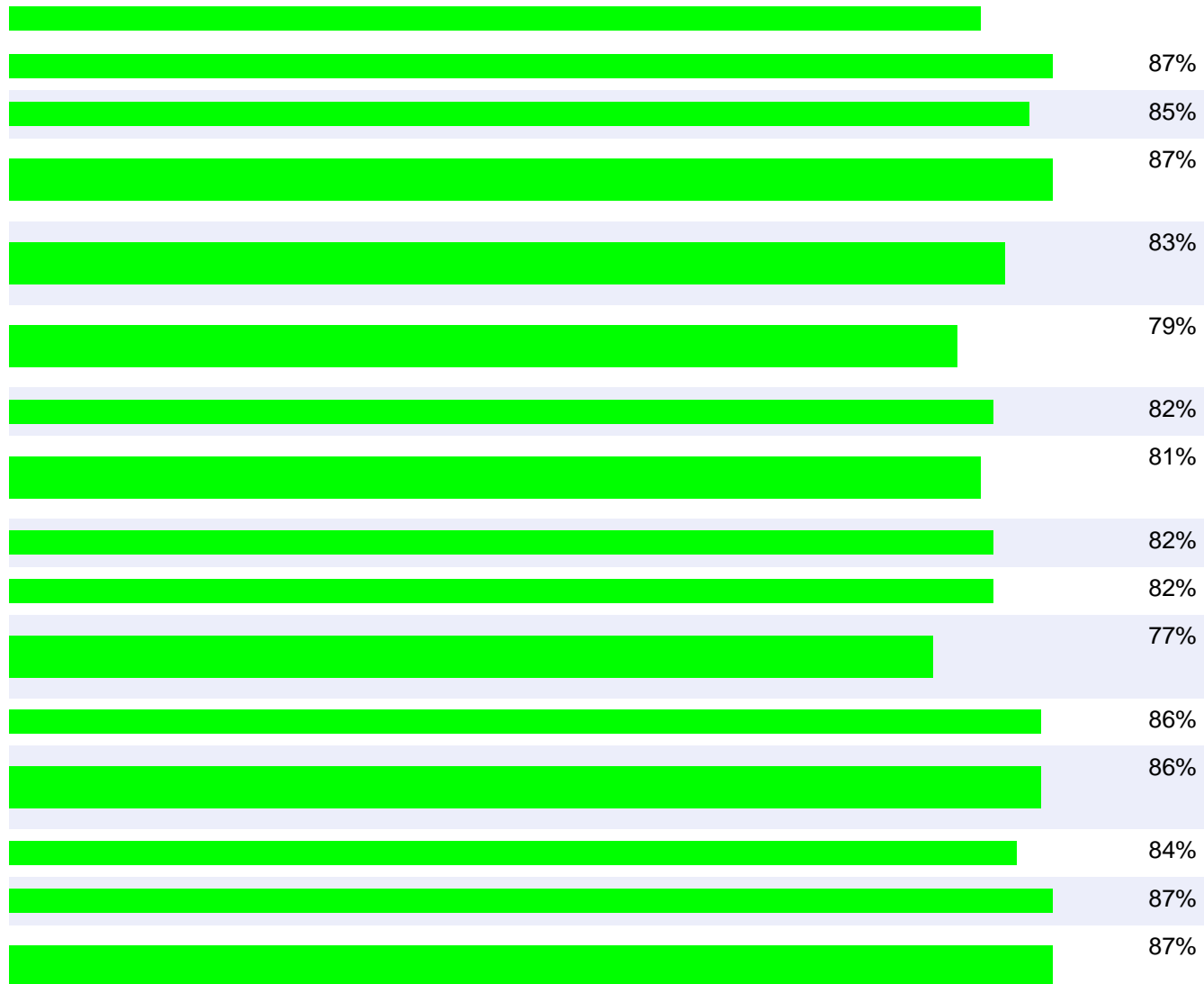
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Based on HCAHPS for VBP FY2013



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Based on HCAHPS for VBP FY2013



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Based on HCAHPS for VBP FY2013



# Missouri

Based on HCAHPS for VBP FY2013

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more



# Missouri

Based on HCAHPS for VBP FY2013

260068	BOONE HOSPITAL CENTER	1600 E BROADWAY
260070	PEMISCOT MEMORIAL HOSPITAL	HWY 61 AND E REED
260074	MOBERLY REGIONAL MEDICAL CENTER	1515 UNION AVE
260077	ST ANTHONY'S MEDICAL CENTER	10010 KENNERLY ROAD
260078	OZARKS MEDICAL CENTER	1100 KENTUCKY AVE
260080	RIPLEY COUNTY MEMORIAL HOSPITAL	109 PLUM ST
260081	SSM ST CLARE HEALTH CENTER	1015 BOWLES
260085	ST JOSEPH MEDICAL CENTER	1000 CARONDELET DR
260091	SSM ST MARYS HEALTH CENTER	6420 CLAYTON RD
260094	SKAGGS COMMUNITY HEALTH CENTER	PO BOX 650 BUS HWY 65 & SKAGGS RD
260095	CENTERPOINT MEDICAL CENTER OF INDEPENDENCE, LLC	19600 EAST 39TH STREET
260096	NORTH KANSAS CITY HOSPITAL	2800 CLAY EDWARDS DRIVE
260097	WESTERN MISSOURI MEDICAL CENTER	403 BURKARTH ROAD
260102	TRUMAN MEDICAL CENTER LAKEWOOD	7900 LEE'S SUMMIT RD
260104	SSM DEPAUL HEALTH CENTER	12303 DEPAUL DRIVE
260105	ST LOUIS UNIVERSITY HOSPITAL	3635 VISTA AVE

# Missouri

Based on HCAHPS for VBP FY2013

	COLUMBIA	MO
	HAYTI	MO
	MOBERLY	MO
	SAINT LOUIS	MO
	WEST PLAINS	MO
	DONIPHAN	MO
	FENTON	MO
	KANSAS CITY	MO
	RICHMOND HEIGHTS	MO
	BRANSON	MO
	INDEPENDENCE	MO
	NORTH KANSAS CITY	MO
	WARRENSBURG	MO
	KANSAS CITY	MO
	BRIDGETON	MO
	SAINT LOUIS	MO

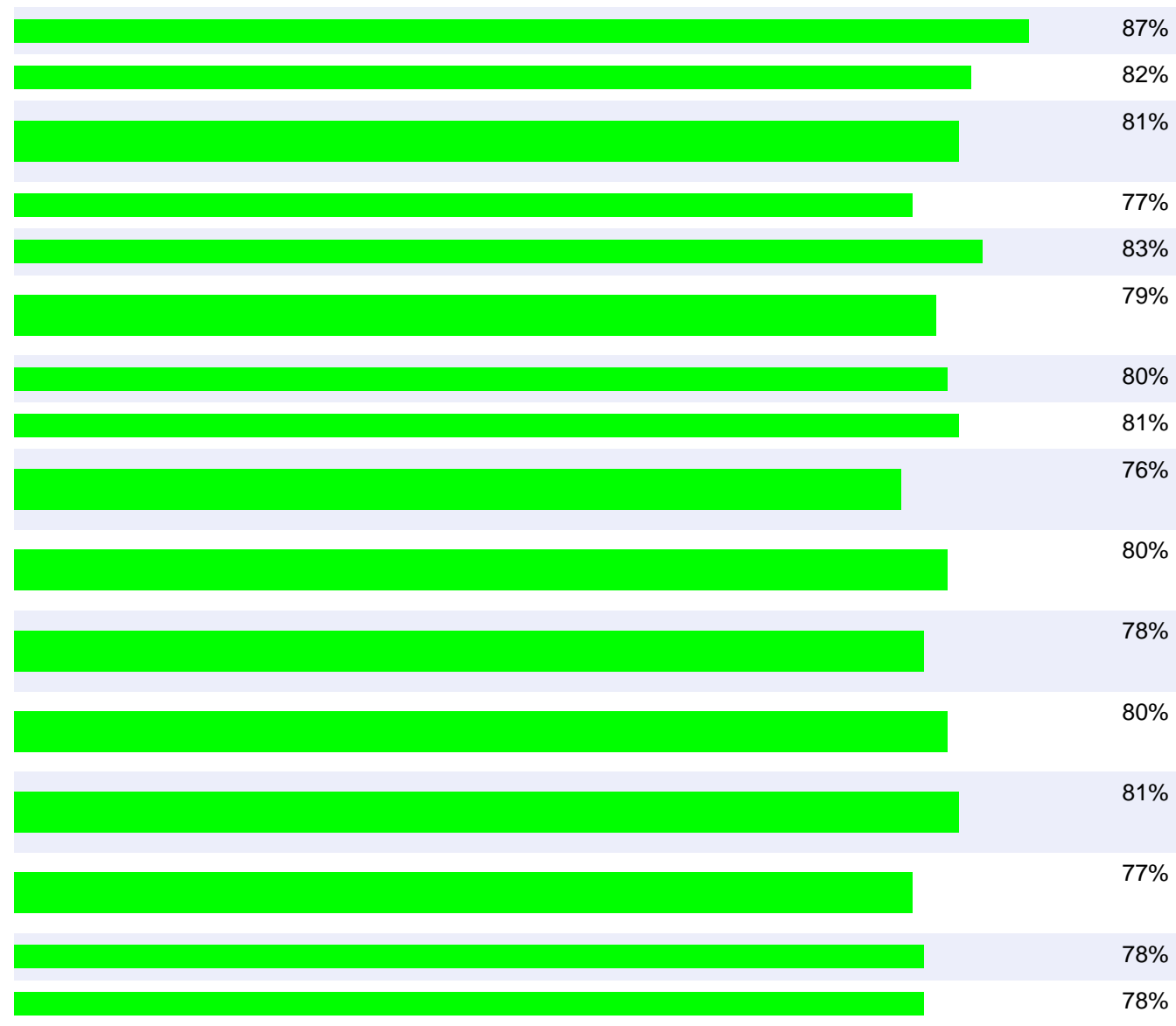
# Missouri

Based on HCAHPS for VBP FY2013

65201		84%
63851		60%
65270		74%
63128		75%
65775		79%
63935		73%
63026		78%
64114		73%
63117		74%
65616		74%
64057		75%
64116		75%
64093		77%
64139		76%
63044		74%
63110		72%

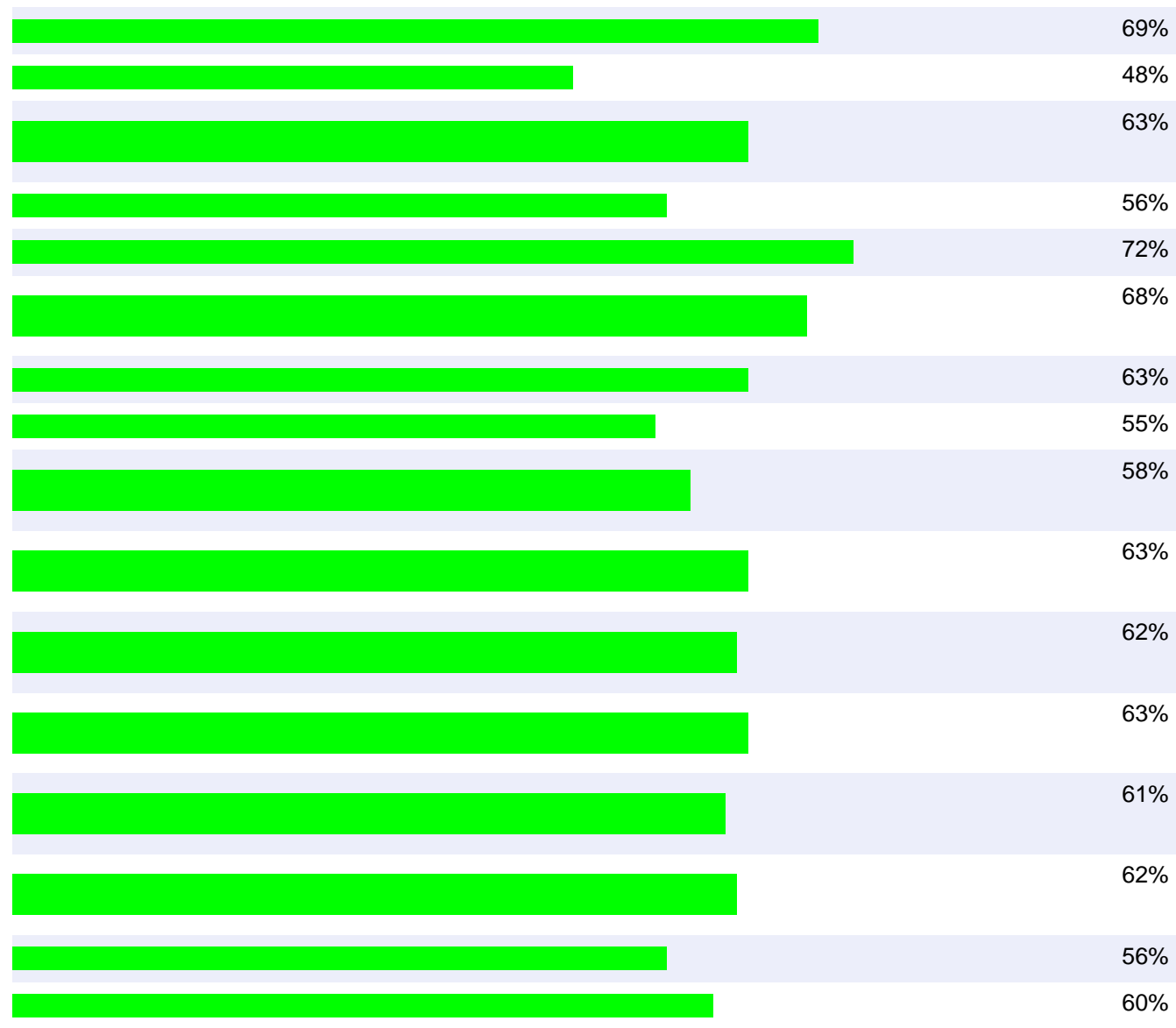
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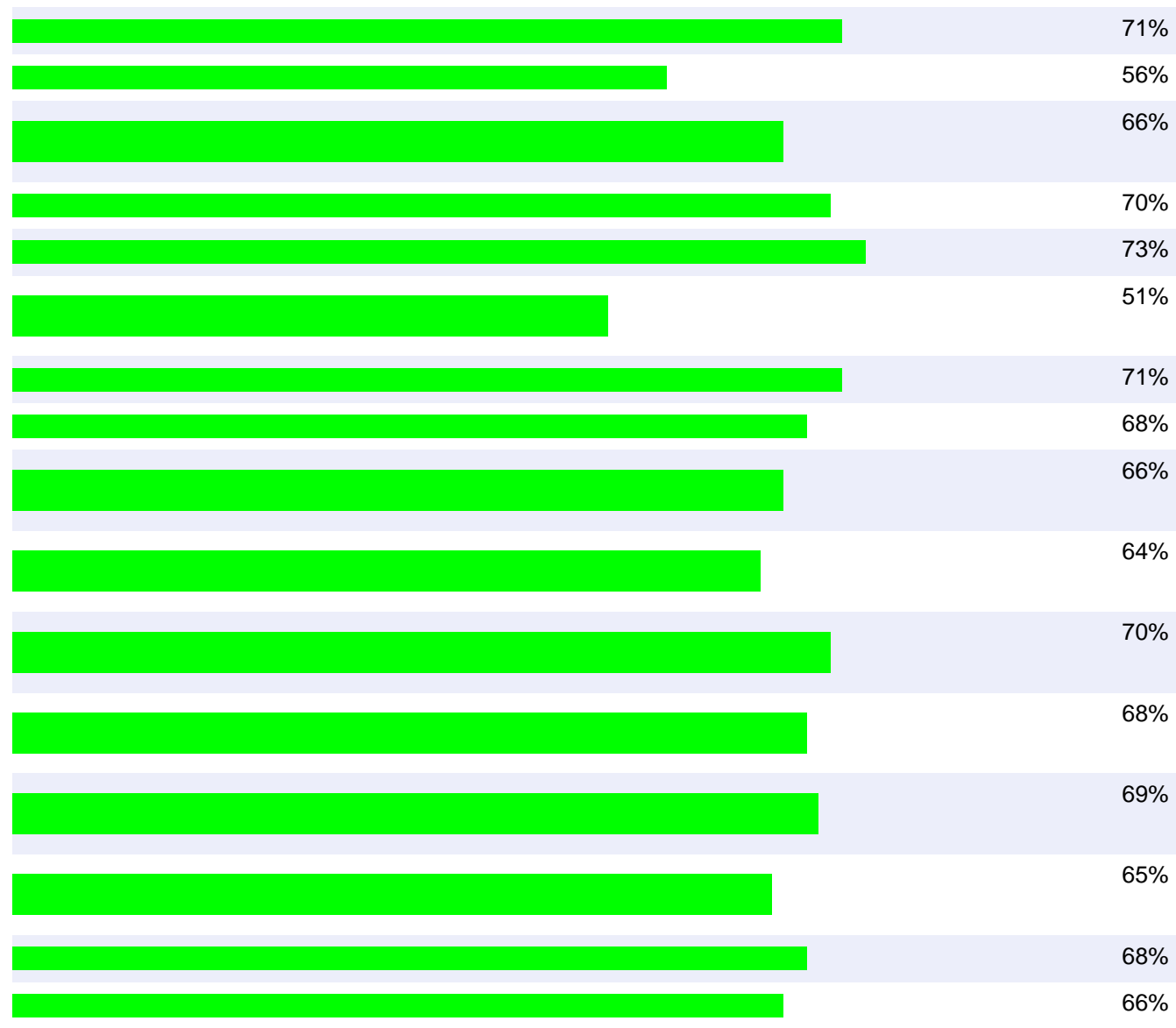
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# Missouri

Based on HCAHPS for VBP FY2013

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

# Missouri

Based on HCAHPS for VBP FY2013

260108	MISSOURI BAPTIST MEDICAL CENTER	3015 N BALLAS RD
260110	SOUTHEAST MISSOURI HOSPITAL	1701 LACEY ST
260113	MISSOURI DELTA MEDICAL CENTER	1008 NORTH MAIN ST
260115	MISSOURI BAPTIST HOSPITAL SULLIVAN	751 SAPPINGTON BRIDGE RD
260116	MINERAL AREA REGIONAL MEDICAL CENTER	1212 WEBER RD
260119	POPLAR BLUFF REGIONAL MEDICAL CENTER	2620 N WESTWOOD BLVD
260137	FREEMAN HEALTH SYSTEM - FREEMAN WEST	1102 WEST 32ND STREET
260138	ST LUKES HOSPITAL OF KANSAS CITY	4401 WORNALL ROAD
260141	UNIVERSITY OF MISSOURI HEALTH CARE	ONE HOSPITAL DRIVE, ROOM CE121, DC031,00
260142	FITZGIBBON MEMORIAL HOSPITAL	2305 S 65 HIGHWAY
260147	SAC-OSAGE HOSPITAL	700 GIESLER DRIVE
260159	CHRISTIAN HOSPITAL NORTHWEST	1225 GRAHAM ROAD
260160	MISSOURI SOUTHERN HEALTHCARE	1200 N ONE MILE RD
260162	BARNES-JEWISH WEST COUNTY HOSPITAL	12634 OLIVE BOULEVARD
260163	PARKLAND HEALTH CENTER	1101 W LIBERTY
260175	GOLDEN VALLEY MEMORIAL	1600 N 2ND ST

# Missouri

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	TOWN AND COUNTRY	MO
	CAPE GIRARDEAU	MO
	SIKESTON	MO
	SULLIVAN	MO
	FARMINGTON	MO
	POPLAR BLUFF	MO
	JOPLIN	MO
	KANSAS CITY	MO
	COLUMBIA	MO
	MARSHALL	MO
	OSCEOLA	MO
	FLORISSANT	MO
	DEXTER	MO
	CREVE COEUR	MO
	FARMINGTON	MO
	CLINTON	MO

# Missouri

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63131		75%
63701		85%
63801		78%
63080		83%
63640		75%
63901		67%
64804		74%
64111		78%
65201		72%
65340		76%
64776		81%
63031	N/A	
63841		81%
63141		82%
63640		86%
64735		76%

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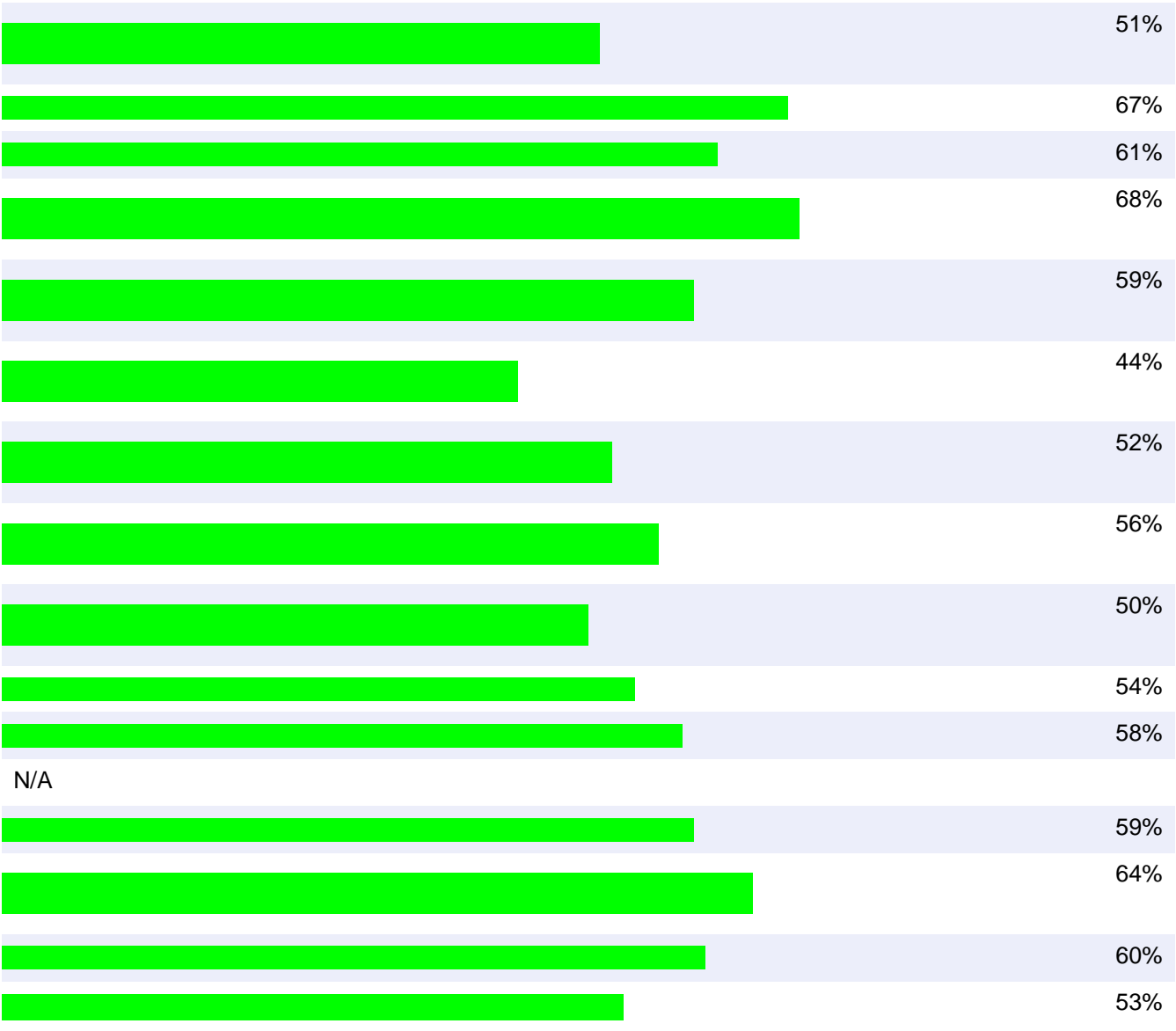
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Based on HCAHPS for VBP FY2013

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

N/A

300 or more

300 or more

300 or more

300 or more



# Missouri

Based on HCAHPS for VBP FY2013

	HOSPITAL	
260176	DES PERES HOSPITAL	2345 DOUGHERTY FERRY ROAD
260177	LIBERTY HOSPITAL	2525 GLENN HENDREN DR
260178	WOMEN'S AND CHILDREN'S HOSPITAL	404 KEENE ST
260179	ST LUKES HOSPITAL	232 S WOODS MILL RD
260180	CHRISTIAN HOSPITAL NORTHEAST	11133 DUNN ROAD
260183	ST FRANCIS MEDICAL CENTER	211 ST FRANCIS DR
260186	LAKE REGIONAL HEALTH SYSTEM	54 HOSPITAL DRIVE
260190	LEE'S SUMMIT MEDICAL CENTER	2100 SE BLUE PARKWAY
260191	BARNES-JEWISH ST PETERS HOSPITAL	10 HOSPITAL DR
260193	ST MARY'S MEDICAL CENTER	201 NW R D MIZE RD
260195	CITIZENS MEMORIAL HOSPITAL	1500 N OAKLAND
260200	SSM ST JOSEPH HOSPITAL WEST	100 MEDICAL PLAZA
260207	OZARKS COMMUNITY HOSPITAL	2828 NORTH NATIONAL
260209	CALLAWAY COMMUNITY HOSPITAL	10 SOUTH HOSPITAL DRIVE
260210	ST ALEXIUS HOSPITAL	3933 S BROADWAY
260211	SAINT LUKES CANCER INSTITUTE	4401 WORNALL ROAD
260214	RESEARCH BELTON HOSPITAL	17065 S 71 HIGHWAY
260216	SAINT LUKE'S EAST LEE'S SUMMIT	100 N E SAINT LUKE'S

# Missouri

Based on HCAHPS for VBP FY2013

	SAINT LOUIS	MO
	LIBERTY	MO
	COLUMBIA	MO
	CHESTERFIELD	MO
	SAINT LOUIS	MO
	CAPE GIRARDEAU	MO
	OSAGE BEACH	MO
	LEES SUMMIT	MO
	SAINT PETERS	MO
	BLUE SPRINGS	MO
	BOLIVAR	MO
	LAKE SAINT LOUIS	MO
	SPRINGFIELD	MO
	FULTON	MO
	SAINT LOUIS	MO
	KANSAS CITY	MO
	BELTON	MO
	LEES SUMMIT	MO

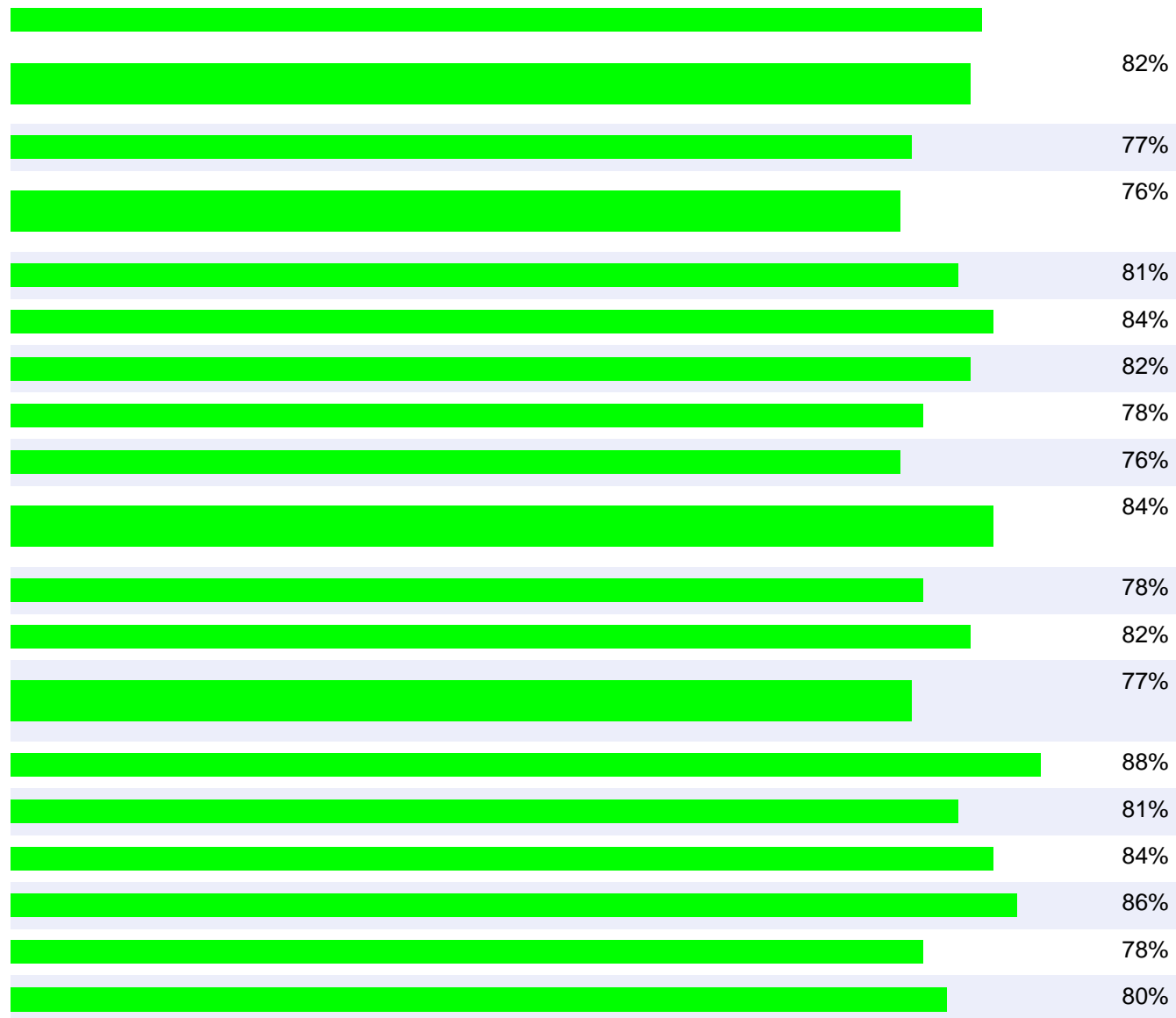
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Based on HCAHPS for VBP FY2013

63122		74%
64069		76%
65201		75%
63017		77%
63136		83%
63703		81%
65065		76%
64063		75%
63376		82%
64014		78%
65613		79%
63367		78%
65803		80%
65251		71%
63118		78%
64111		85%
64012		77%
64086		79%

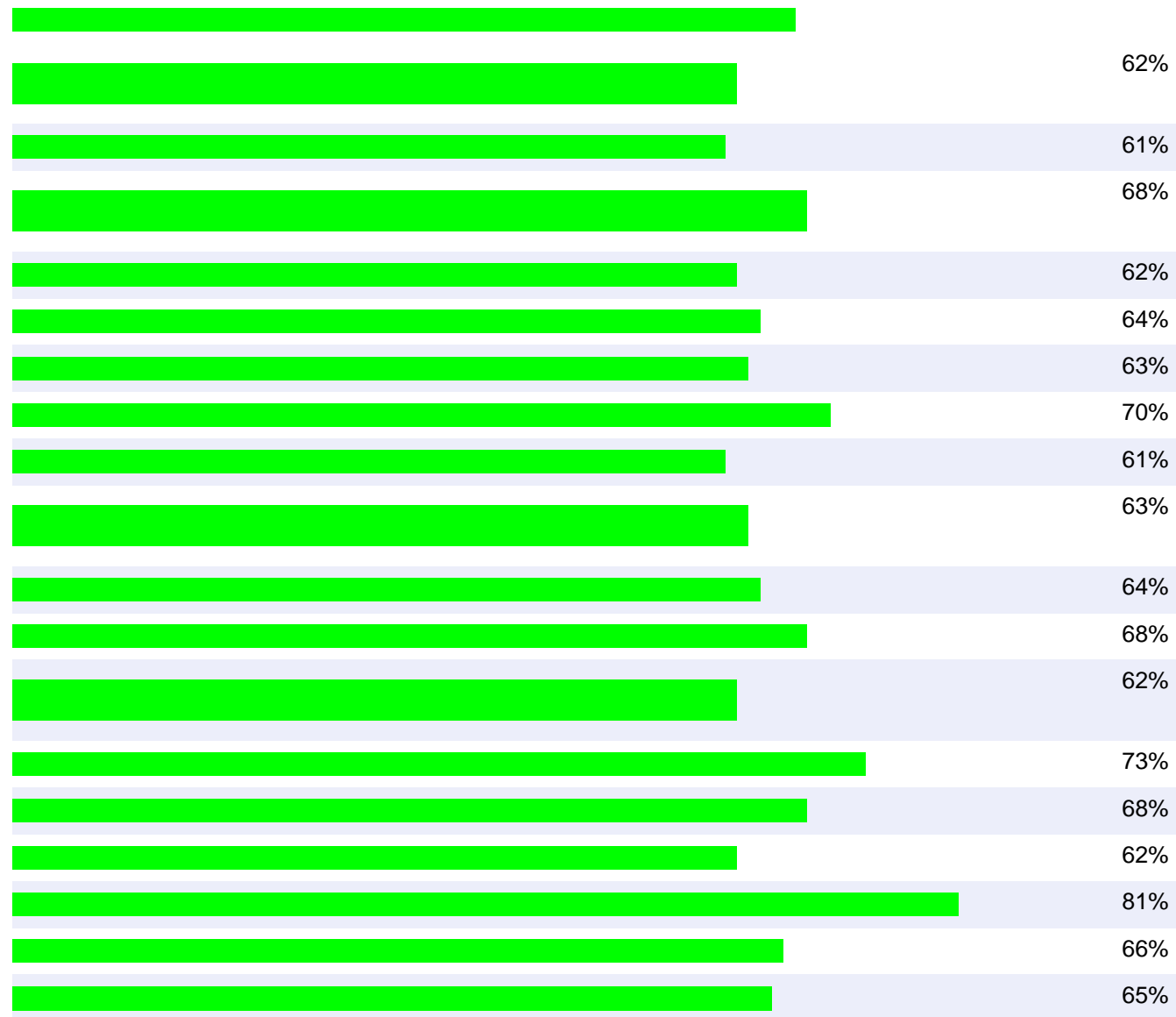
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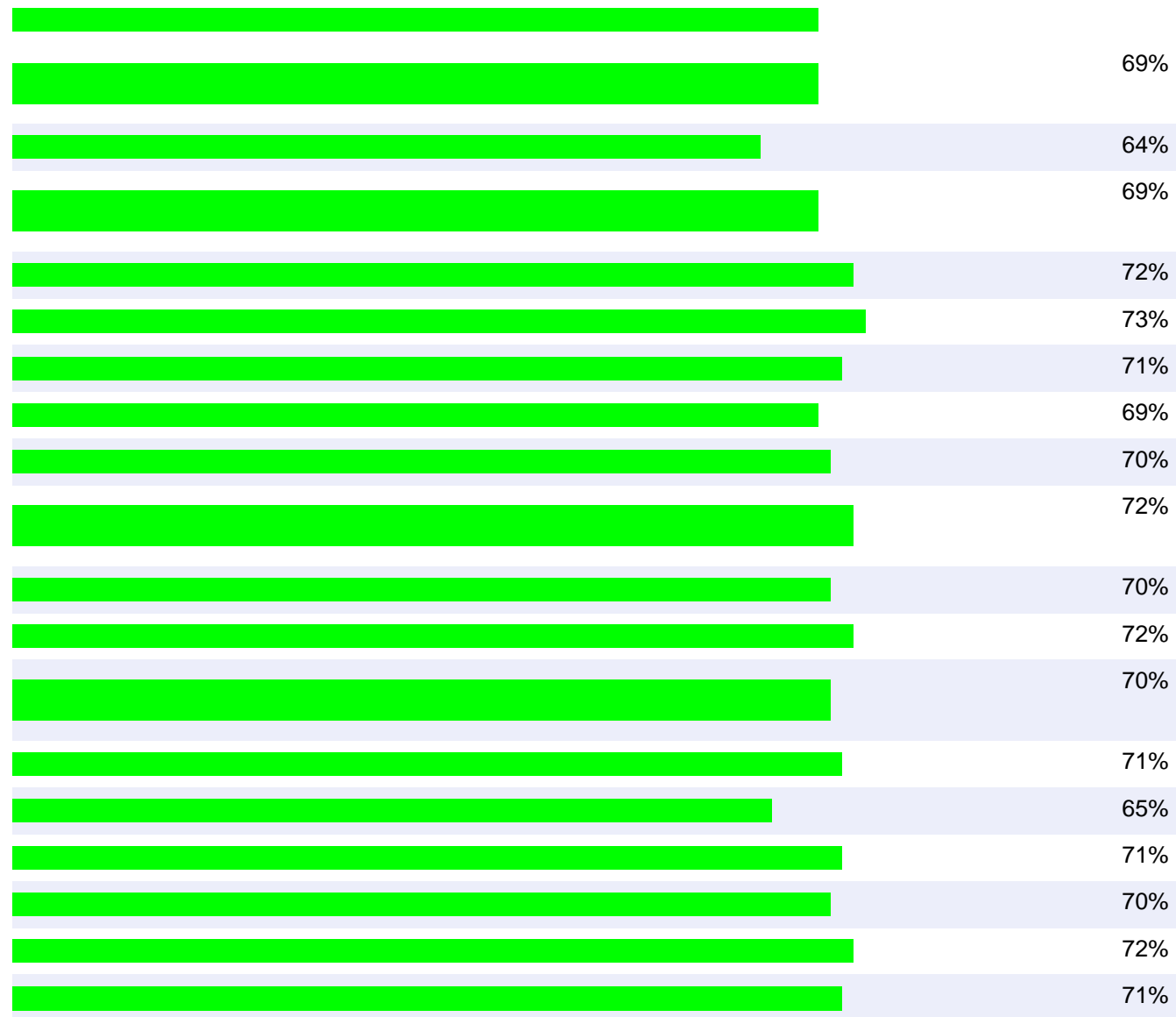
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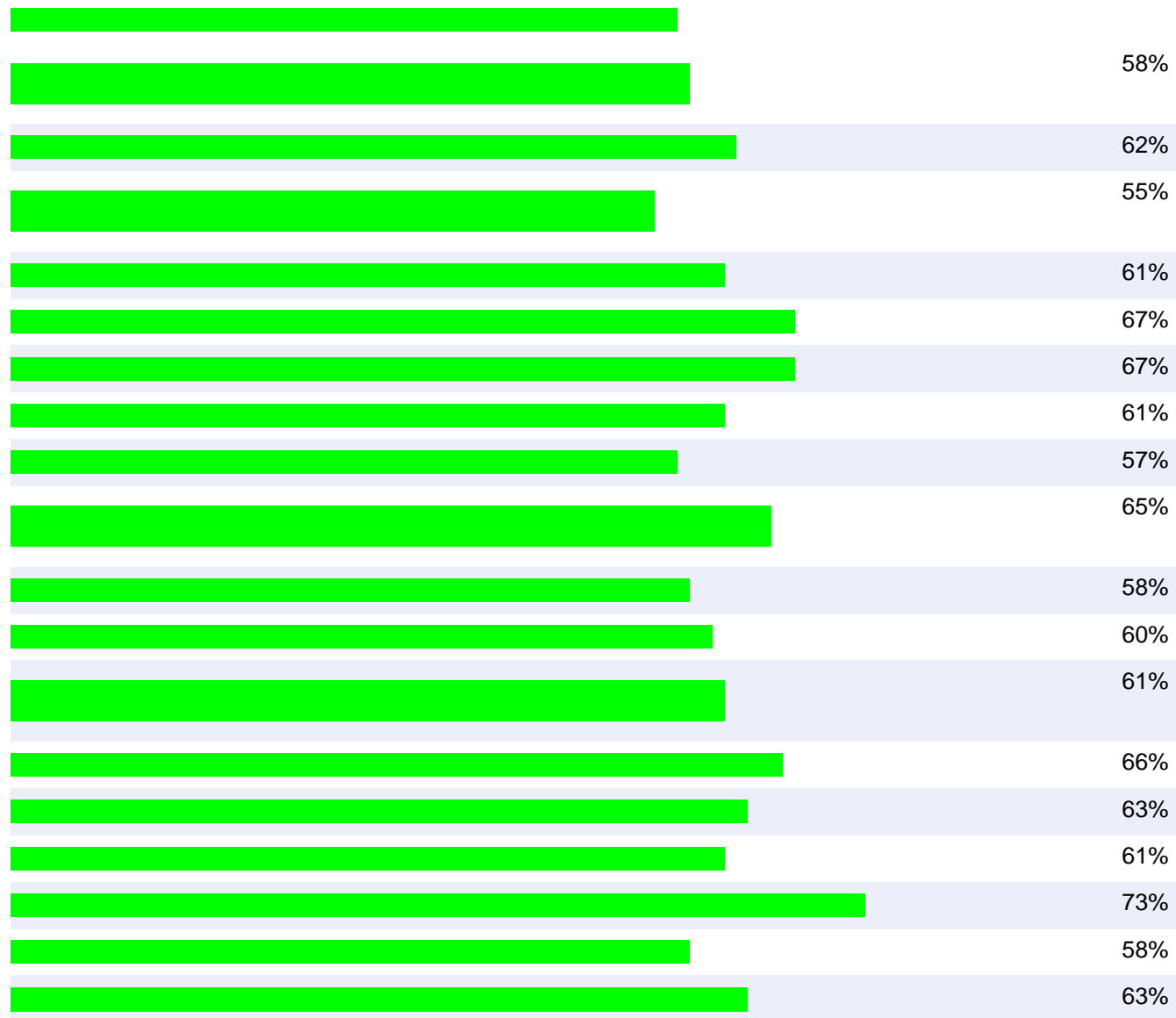
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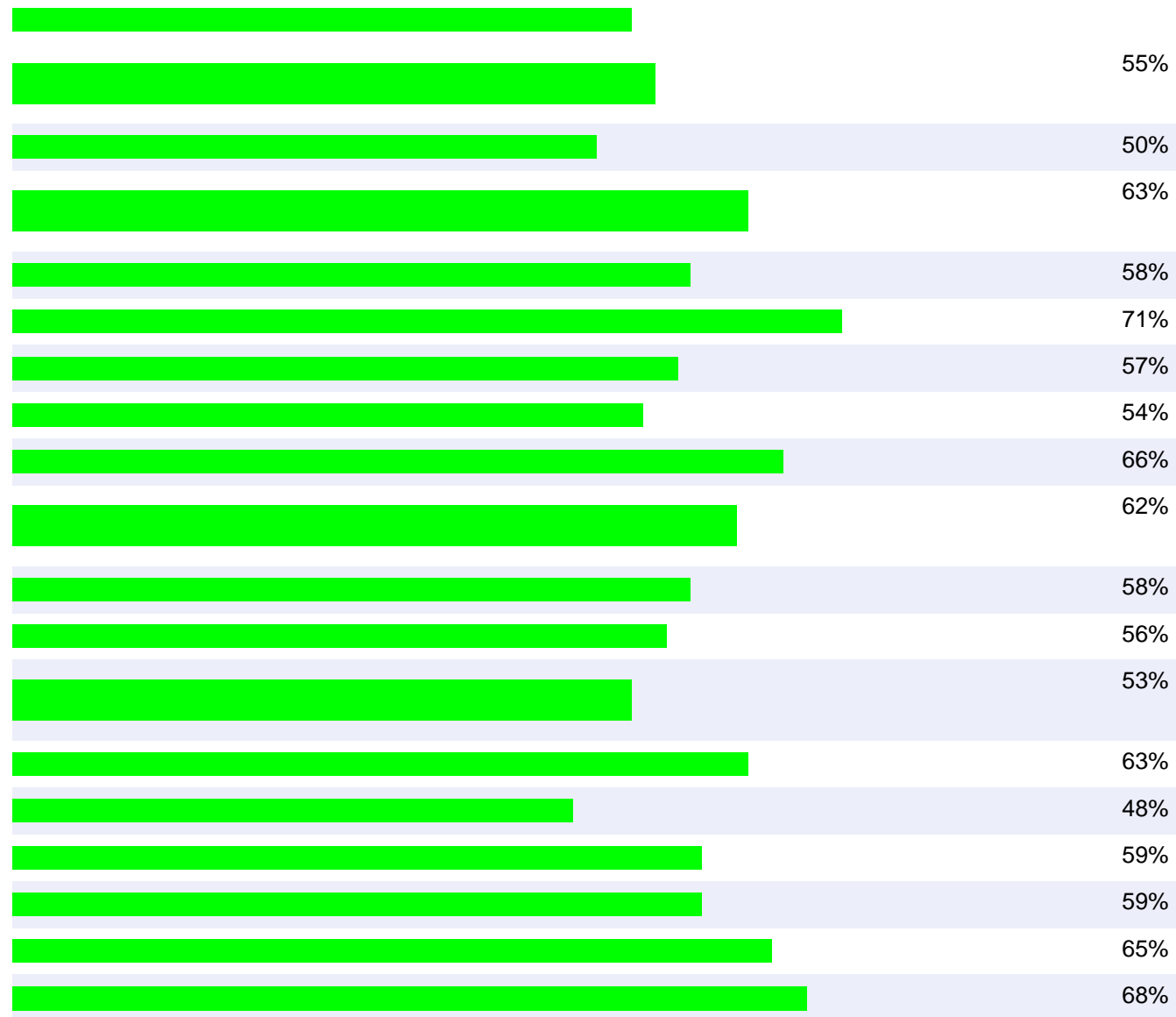
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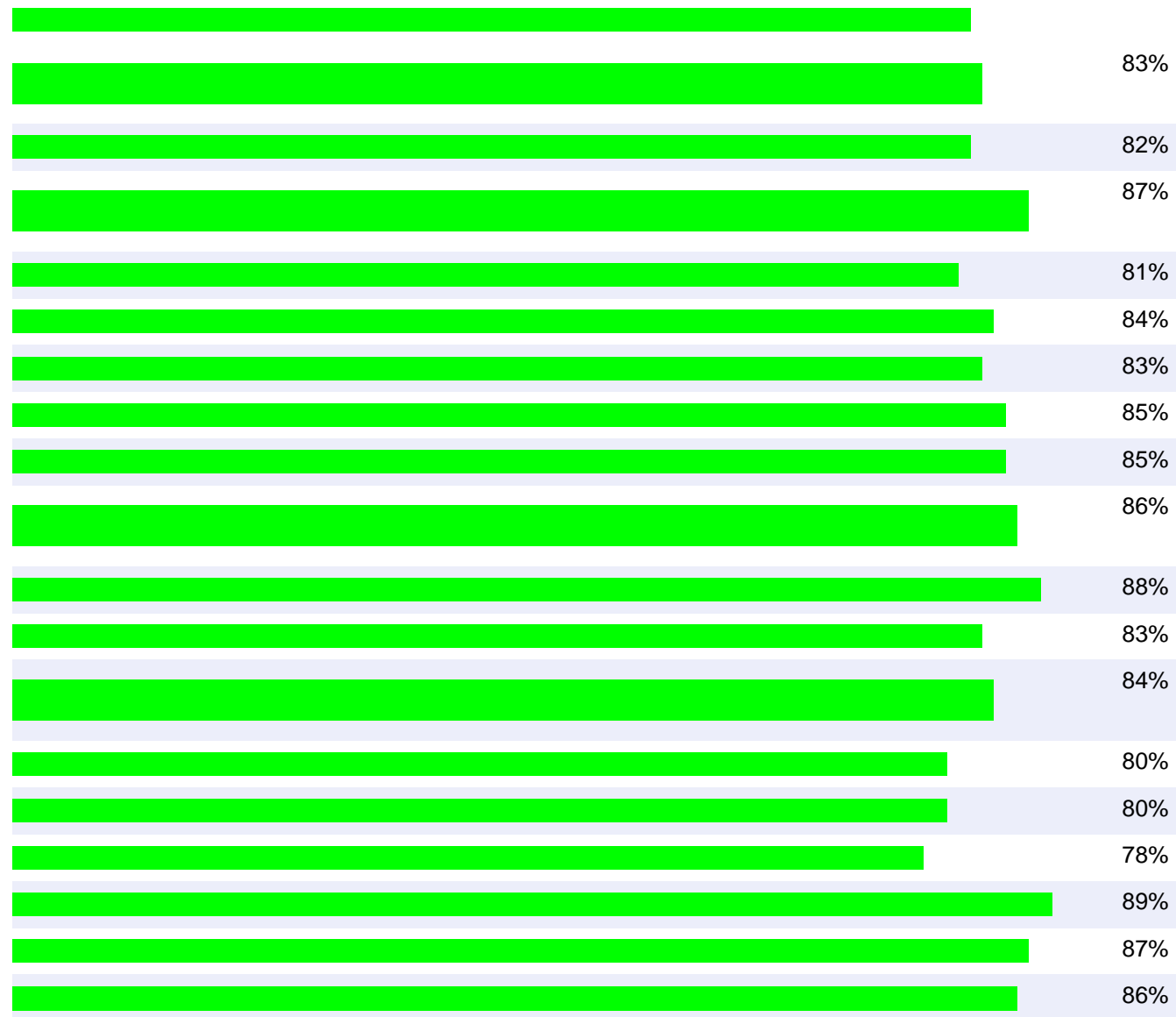
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# Missouri

Based on HCAHPS for VBP FY2013



# Missouri

Based on HCAHPS for VBP FY2013

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

Between 100 and 299

300 or more

300 or more

# Missouri

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	HOSPITAL	BOULEVARD
260219	PROGRESS WEST HEALTHCARE CENTER	2 PROGRESS POINT PKWY
261303	COMMUNITY HOSPITAL ASSOCIATION	26136 US HIGHWAY 59, PO BOX 107
261304	ADVANCED HEALTHCARE MEDICAL CENTER	ROUTE 4, BOX 4269
261305	PUTNAM COUNTY MEMORIAL HOSPITAL	1926 OAK STREET, PO BOX 389
261306	SULLIVAN COUNTY MEMORIAL HOSPITAL	630 WEST THIRD STREET
261307	PERSHING MEMORIAL HOSPITAL	130 EAST LOCKLING
261308	WASHINGTON COUNTY MEMORIAL HOSPITAL	300 HEALTH WAY
261309	WRIGHT MEMORIAL HOSPITAL	701 EAST FIRST STREET
261310	SCOTLAND COUNTY HOSPITAL	450 E SIGLER AVENUE
261311	PERRY COUNTY MEMORIAL HOSPITAL	434 NORTH WEST STREET
261312	HARRISON COUNTY COMMUNITY HOSPITAL	HWYS 69 & 136
261314	HERMANN AREA DISTRICT HOSPITAL	509 W 18TH ST
261316	ST JOHNS HOSPITAL - AURORA	500 PORTER AVENUE
261317	ST JOHNS HOSPITAL - CASSVILLE	94 MAIN STREET




# Missouri

Based on HCAHPS for VBP FY2013

	O FALLON	MO
	FAIRFAX	MO
	ELLINGTON	MO
	UNIONVILLE	MO
	MILAN	MO
	BROOKFIELD	MO
	POTOSI	MO
	TRENTON	MO
	MEMPHIS	MO
	PERRYVILLE	MO
	BETHANY	MO
	HERMANN	MO
	AURORA	MO
	CASSVILLE	MO

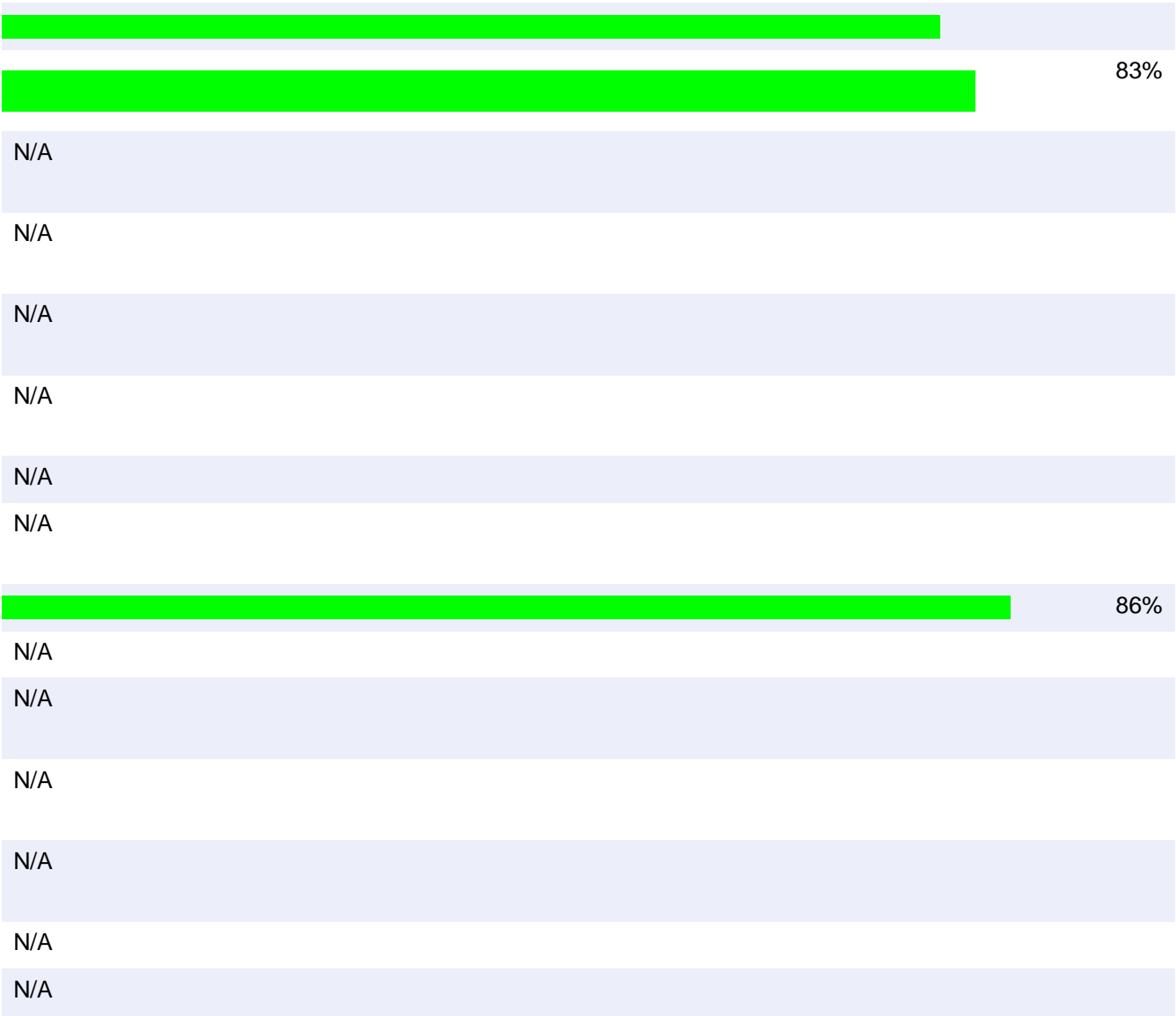
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63368		80%
64446	N/A	
63638	N/A	
63565	N/A	
63556	N/A	
64628	N/A	
63664	N/A	
64683		78%
63555	N/A	
63775	N/A	
64424	N/A	
65041	N/A	
65605	N/A	
65625	N/A	

# Missouri

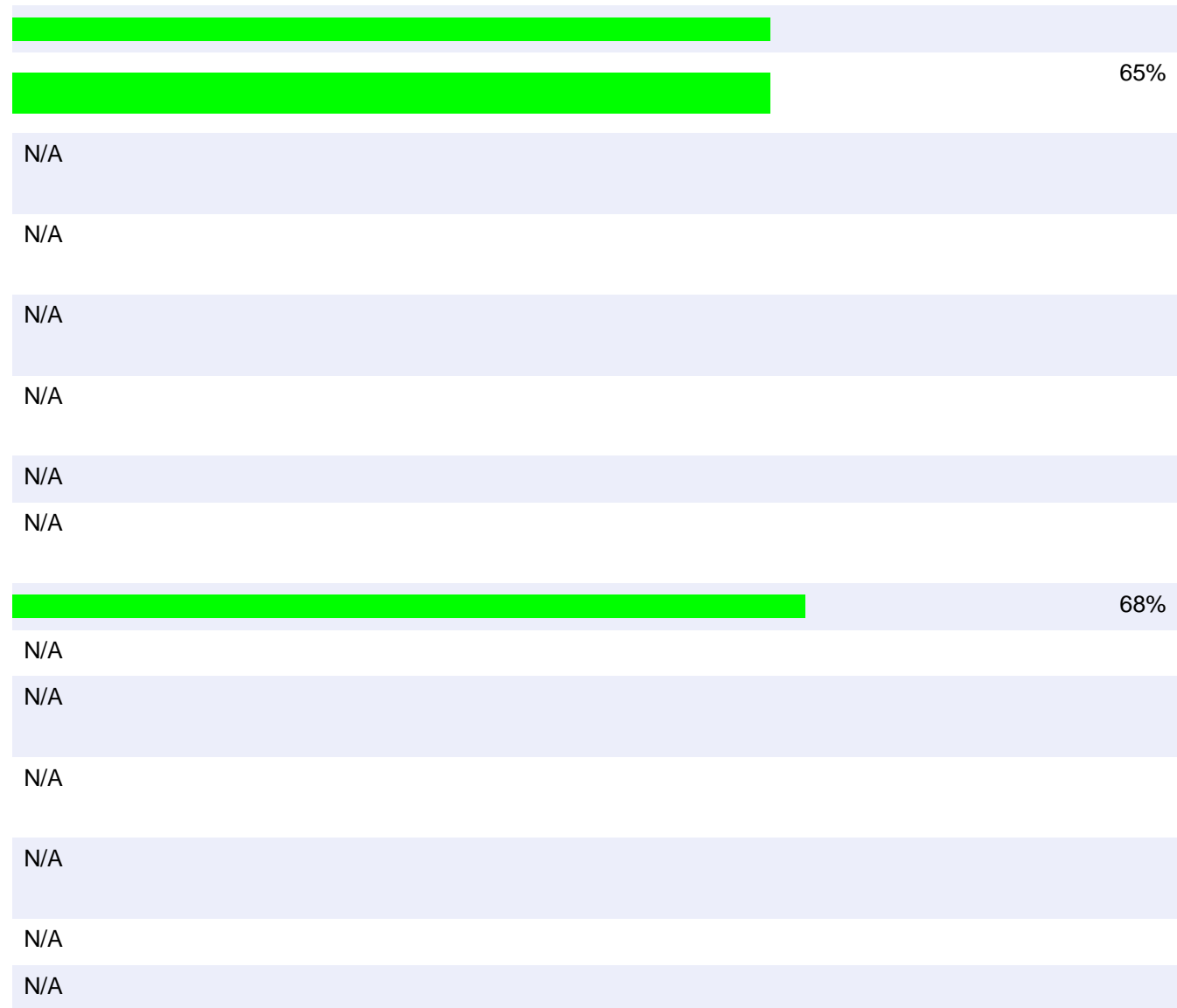
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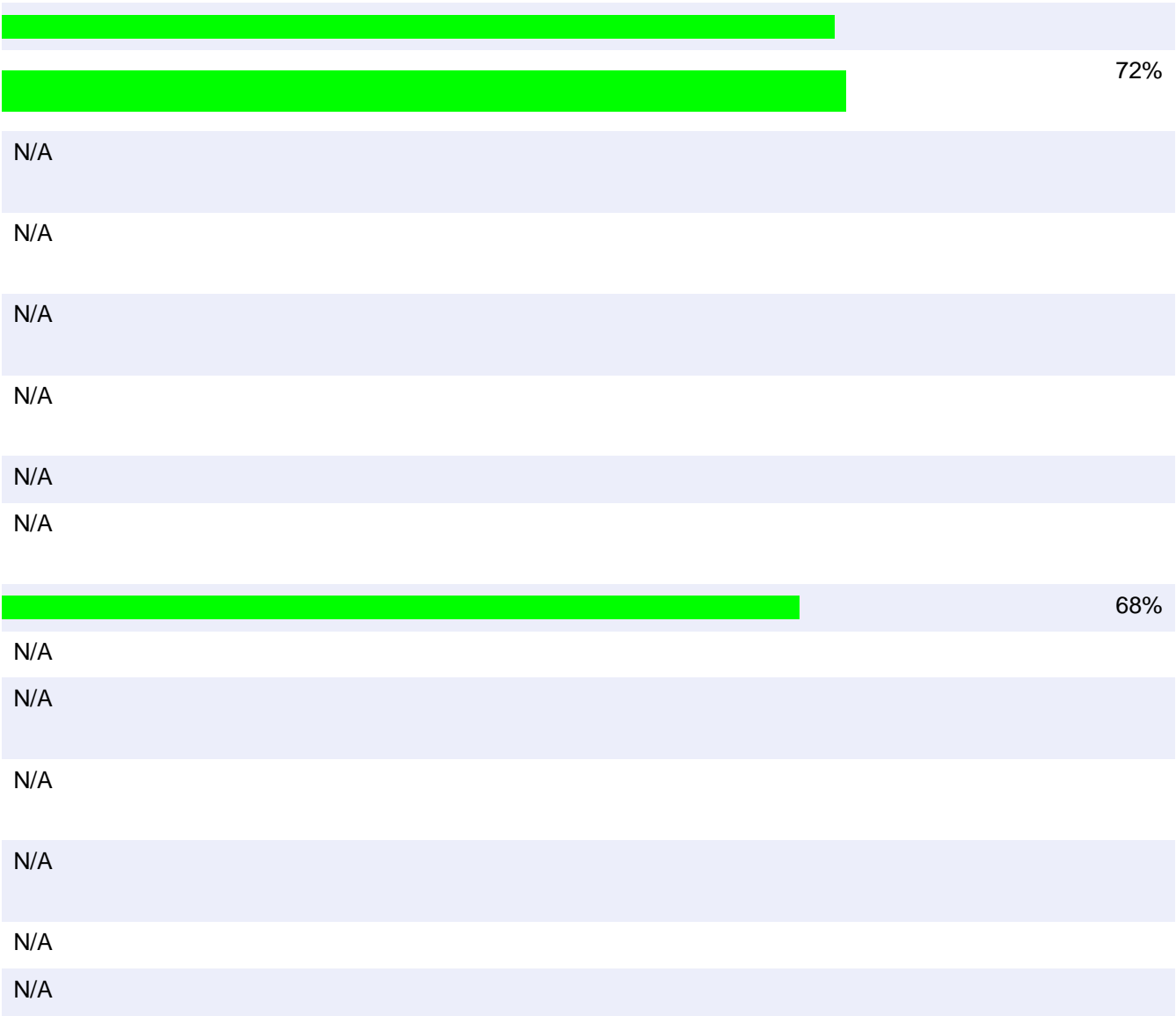
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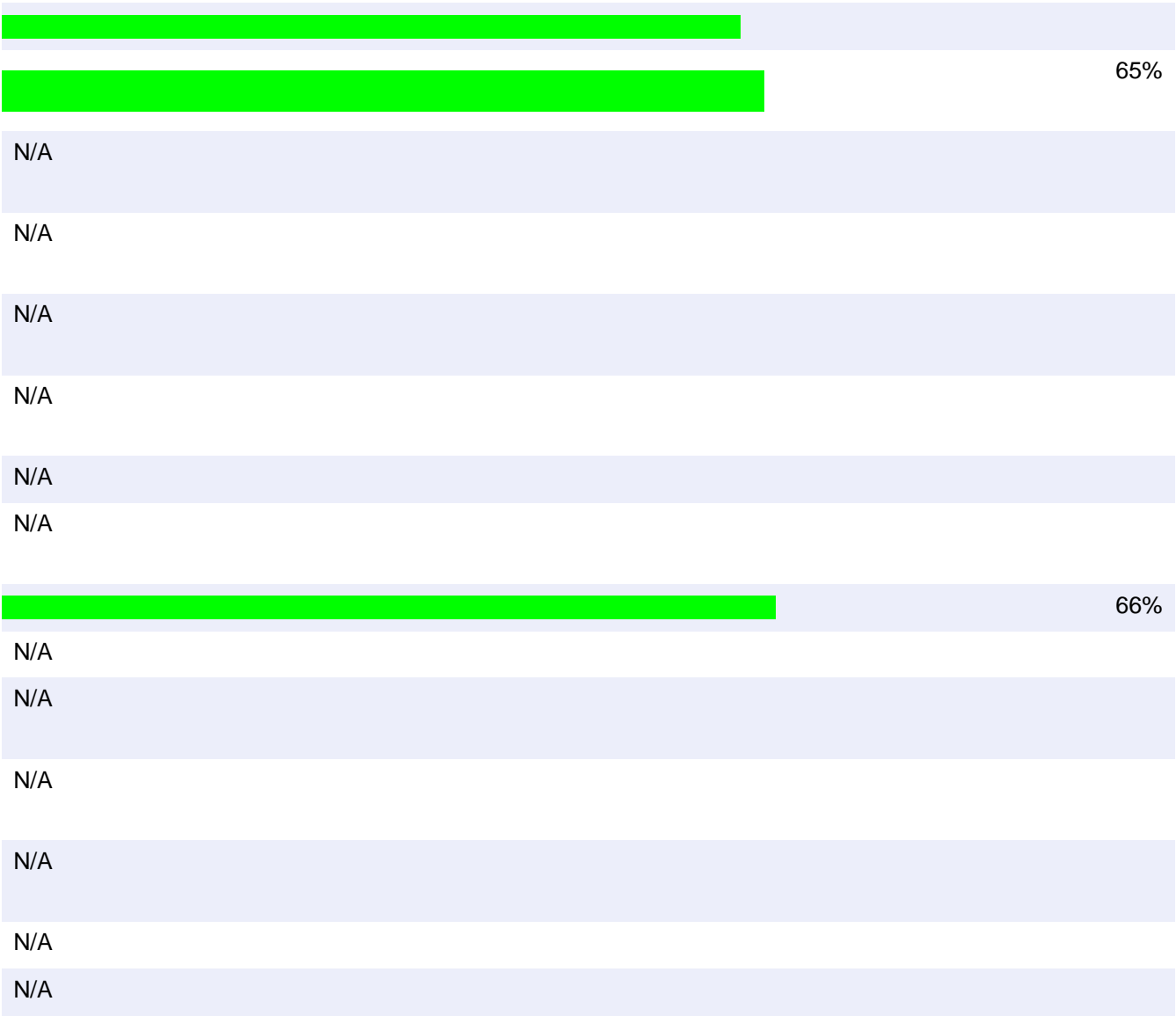
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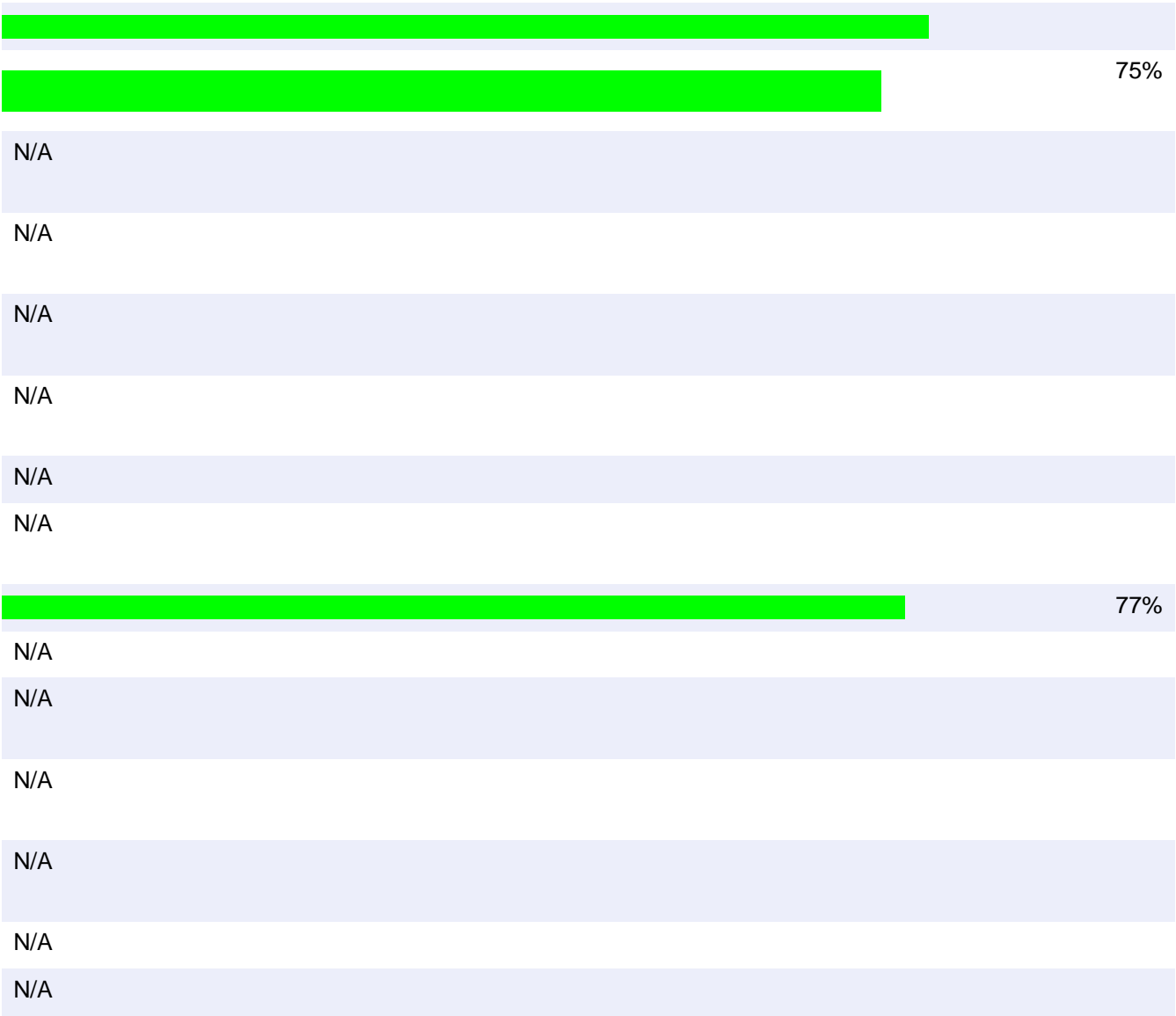
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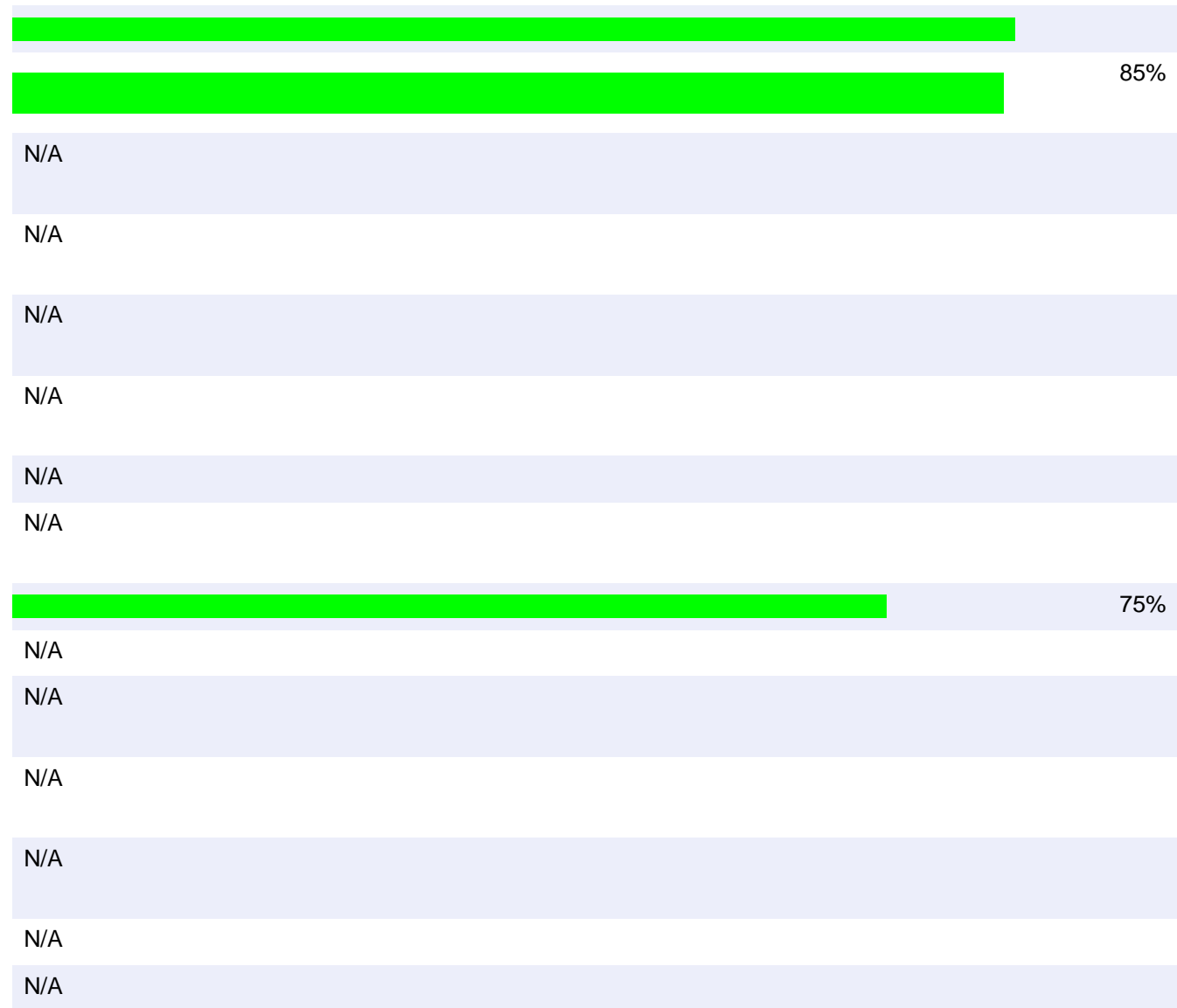
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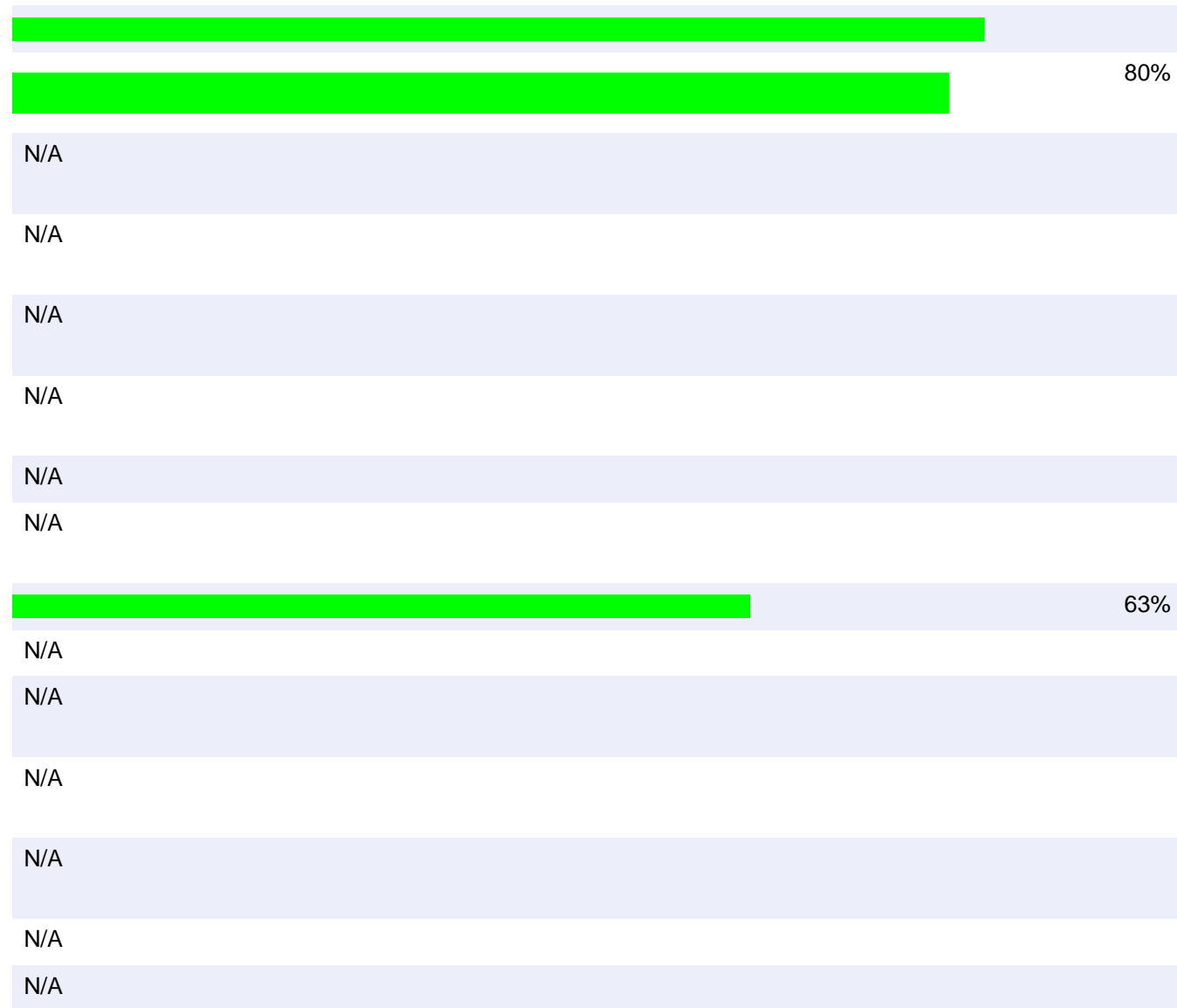
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Based on HCAHPS for VBP FY2013



# Missouri

Based on HCAHPS for VBP FY2013

300 or more

N/A

N/A

N/A

N/A

N/A

N/A

Between 100 and 299

N/A

N/A

N/A

N/A

N/A

N/A



# Missouri

Based on HCAHPS for VBP FY2013

261318	SALEM MEMORIAL DISTRICT HOSPITAL	PO BOX 774
261319	LINCOLN COUNTY MEDICAL CENTER	1000 EAST CHERRY STREET
261320	LAFAYETTE REGIONAL HEALTH CENTER	1500 STATE STREET
261321	HEDRICK MEDICAL CENTER	100 CENTRAL STREET
261324	CASS MEDICAL CENTER	2800 E ROCK HAVEN ROAD
261325	BARTON COUNTY MEMORIAL HOSPITAL	29 NW 1ST LANE
261326	MCCUNE - BROOKS HOSPITAL	3125 DR RUSSELL SMITH WAY
261327	RAY COUNTY MEMORIAL HOSPITAL	904 WOLLARD BOULEVARD
261328	NORTHWEST MEDICAL CENTER	705 N COLLEGE STREET
261329	COX MONETT HOSPITAL	801 NORTH LINCOLN AVENUE
261330	STE GENEVIEVE COUNTY MEMORIAL HOSPITAL	800 STE GENEVIEVE DRIVE, PO BOX 468
261331	FREEMAN NEOSHO HOSPITAL	113 WEST HICKORY STREET
261332	CARROLL COUNTY MEMORIAL HOSPITAL	1502 NORTH JEFFERSON
261333	PIKE COUNTY MEMORIAL HOSPITAL	2305 WEST GEORGIA STREET
261335	ST FRANCIS HOSPITAL	100 WEST HIGHWAY 60, PO BOX 82








# Missouri

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	SALEM	MO
	TROY	MO
	LEXINGTON	MO
	CHILLICOTHE	MO
	HARRISONVILLE	MO
	LAMAR	MO
	CARTHAGE	MO
	RICHMOND	MO
	ALBANY	MO
	MONETT	MO
	SAINTE GENEVIEVE	MO
	NEOSHO	MO
	CARROLLTON	MO
	LOUISIANA	MO
	MOUNTAIN VIEW	MO

# Missouri

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65560	N/A	
63379		81%
64067		79%
64601		75%
64701	N/A	
64759	N/A	
64836		84%
64085	N/A	
64402	N/A	
65708		83%
63670		80%
64850		78%
64633	N/A	
63353	N/A	
65548	N/A	

# Missouri

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N/A



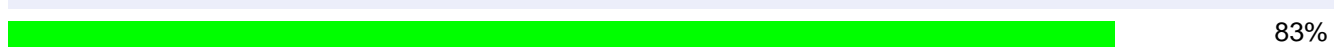
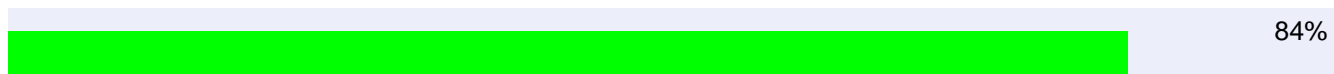
N/A

N/A



N/A

N/A



N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A



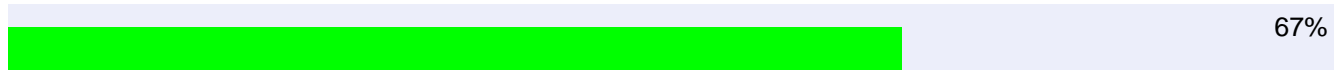
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N/A



N/A

N/A



N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A



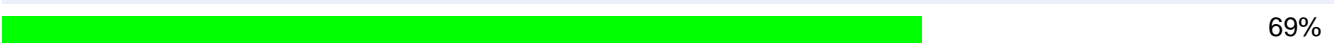
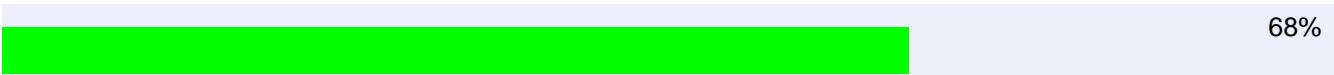
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N/A



N/A

N/A



N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A



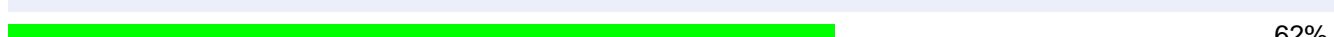
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N/A



N/A

N/A



N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A



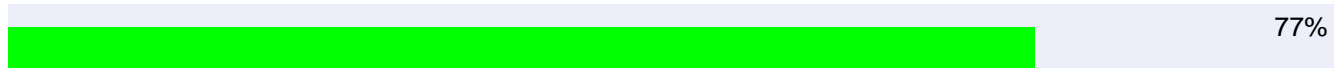
N/A

N/A



N/A

N/A



N/A

N/A

N/A



# Missouri

Based on HCAHPS for VBP FY2013

N/A

61%

56%

69%

N/A

N/A

64%

N/A

N/A

70%

53%

52%

N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A



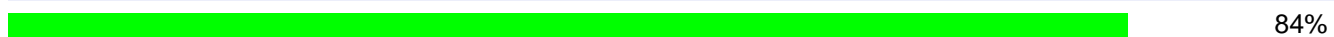
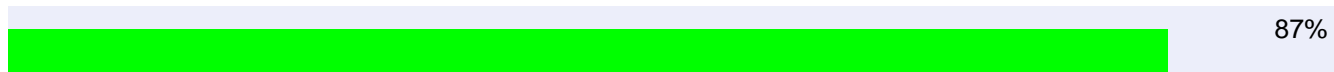
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N/A



N/A

N/A



N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A



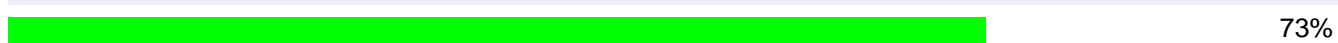
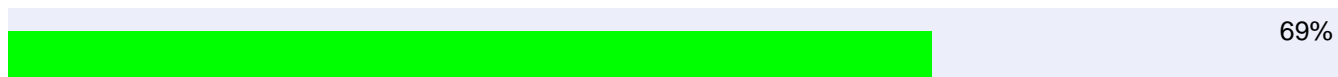
N/A

N/A



N/A

N/A



N/A

N/A

N/A

# Missouri

Based on HCAHPS for VBP FY2013

N/A

Between 100 and 299

Between 100 and 299

Between 100 and 299

N/A

N/A

300 or more

N/A

N/A

Between 100 and 299

300 or more

300 or more

N/A

N/A

N/A